

# Ticket F.A.Q.



Here is information on our ticket sales.

- We do not sell tickets online.
- We open 4 shows to start.
  - Thursday, Friday and Saturday at 7 PM
  - Saturday at 12 Noon
- We provide a courtesy pre-sale of 5 tickets to each cast family.
  - 5 tickets total.
  - 5 per cast family, not per cast member.
  - The pre-sale is usually 2-4 rehearsals.
- We open sales to our church family on a Sunday morning after Cast pre-sale.
- At the rehearsal on that Sunday we open sales to public, meaning any amount of tickets can be purchased.
- Tickets are sold at the theatre at the beginning of rehearsals.
  - We sell 15 minutes before rehearsal until about 15 minutes after rehearsal starts.
  - We DO NOT sell at the end of rehearsals.
- Tickets are available at the office during the week when someone is there.
  - You can call the office at 440-877-1202 or Tim's Cell at 440-391-4734
- The 5<sup>th</sup> Show
  - A fifth show is added when we have sold 80% of the first four shows.
  - The fifth show will be at 3 PM on Saturday between the 12 PM and 7 PM shows.
  - We will announce when this show will be open via cast email and/or announcement.
- All sales are first come first serve.
- All seats are assigned.
- All patrons need a seat (even children).
- Ushers or other volunteers must have a paid ticket to see the show.
- There is no standing room.
- There is not any exchange or refund for tickets.